



CONTEMPORARY ART
DEALERS & PUBLISHERS

Warranty

Deliveries:

All our artworks are carefully checked, selected and packaged and sent with highly recommended couriers to help protect the work and ensure you are 100% satisfied with your purchase. When you sign for your delivery please check to see if there has been any damage and inform the courier straight away. In the unlikely event that your artwork arrives damaged please contact us immediately. We will arrange for the collection of the damaged goods and will send out a replacement as soon as possible.

Returns Policy:

If you are unsatisfied with your artwork on receipt of your order, you can return your artwork within 14 days of possession in exchange for a refund of the artwork price. The customer is responsible for the return of the artwork and it must reach us in perfect condition to obtain your refund.

Guarantee:

All framed and unframed artworks are guaranteed with a 1 year warranty cover against faulty workmanship and materials. This does not affect your statutory rights.

TAG Fine Arts will repair or replace framed and unframed artworks at our discretion within the warranty, upon receipt of the original work.

TAG Fine Arts cannot repair or replace any artwork without first receiving and inspecting it in the gallery. You are responsible for the cost of returning the artwork to us. Upon inspection TAG Fine Arts will refund a reasonable postage cost and return the repaired/ replaced artwork to you. However if upon inspection the artwork has not been cared for in accordance with our care instructions the responsibility does not lie with TAG Fine Arts. The postage will not be reimbursed and you will be responsible for the collection of your works.

If a replacement artwork is not available TAG Fine Arts will offer other options which can be discussed and we can come to an agreement about how is best to proceed for both of us.

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